



# ISEO Zero1

ELECTRONIC  
SOLUTIONS



**Access  
control**





## Access control

**Aries**  
**Libra**  
**Stylos** Line  
**F9000**  
**Simply**  
**Sirio**

ISEO Zero1 is a wide range of electronic access control devices which meets every application and installation exigencies. You can choose different solutions according to door typology and security level you need:

- wired devices such as Stylos credential readers, control systems and smart solenoid locks;

- off-line battery operated devices which don't require any wiring, such as Aries electronic trim set and Libra electronic cylinder;

- mechatronic cylinders with power source on the key only, such as CSF F9000.

All the present devices, together with the ones which will be conceived in the future, can be combined to create integrated access control systems sharing identification systems (credential) and operating logic.

The Iseo Zero1 systems' functions change according to the different features and dimensions of the access control systems needed by the customers.

### SIMPLY

Control system for small and medium installations with relative low variations. It is based on the use of precoded card and without any software on PC. It is the electronic version of the mechanical MK systems.

### SIRIO

It is an advanced access control software allowing to manage both on-line and off-line accesses in an almost transparent way for the user. The web technology on which it is based, the various autonomous device levels and the modern functions make it one of the most advanced system available on the market, able to manage almost infinite users and gates. The system is totally scalable and can manage both small installations and installations with thousands of gates in different countries or continents.

SIRIO's versatility and modularity allow to integrate not only access control systems, but also video surveillance, alarm, time attendance systems, etc.



THIS PRODUCT WAS NOMINATED FOR THE AWARD  
**COMPASSO D'ORO ADI** BY  
ADI DESIGN INDEX 2013



## Aries



The installation flexibility and simplicity make it the perfect solution for community and residential access control (shopping malls, industries, public and private offices, schools and universities, hospitals and retired hostels, residences and hotels, etc.).

### Key points

ARIES electronic trim set can be fit on most doors. It is conceived to be used also with the majority of mechanical locks, for the utmost installation flexibility.

The battery operation and cableless technology makes ARIES the perfect solution for access management, ensuring utmost flexibility and low installation costs both on new and existing doors.

Its 38 mm narrow profile allows for a simple installation on any door (wooden, aluminium, metal, PVC and so on) together with locks with a backset of only 25 mm.

The nylon underplate allows to install ARIES electronic trim set (in combination with locks with backset minimum 40 mm) in replacement of old mechanical handles covering any holes on the door.

All electronic and mechanical devices are inside the trim set and fixing only requires 3 holes on the door - one for the handle follower and one for the two fixing screws. This ensures a rapid, simple and harmless installation even on existing doors.

Minimal and stylish, with several finishes, ARIES easily adapts to any type of environment, from classical to modern.

### Main functions

- Multistandard RFID Reader (ISO14443A/ISO14443B/Long range 13,56MHz)
- Wake up by RFID card detection (patented) or Real Time Clock.
- Energy-friendly, battery-operated device
- Permanently open mode (office mode) without no extra battery consumption.
- Battery charge status.
- Real Time Clock/Calendar.
- Handle movement detection.
- Emergency mechanical key detection.
- Privacy signal.
- Narrow profile (38 mm).
- Compatible with most mechanical lock.
- Quick and easy installation.
- Light and acoustic signals.
- On-site software upgrading.
- IP55 version for outdoor installation.

## Aries

---

### Technical features:

RFID Reader Multistandard 13,56 Mhz:

- ISO14443A (Mifare Classic, Plus, Desfire);
- ISO14443B (i.e. ST microprocessors cards);
- Long range;
- NFC (RFID card emulation).

Communication interface: RFID Near Field Magnetic communication.

Main batteries:

- 2 AA 3.6 Vcc lithium batteries;
- CR2016 lithium battery backup.

Battery life:

- Up to 5 years (\*);
- Up to 50.000 opening (\*);
- 3 levels battery charge detection.

Emergency override cylinder:

- High Security Iseo R90 Factory Monoprofile. Up to 3 mechanical recodings;
- Usage detected by electronics. KA on the same installation.

External emergency power supply:

- For installations with no override cylinder. Connector under external cover plate;
- Standard 9V battery usage.

Follower/cylinder center distance:

- 70, 72, 85 and 92 mm.

Signalling: LEDs: 1 Green, 1 Red; Buzzer.

Privacy device (optional):

- Ergonomic knob;
- Signal reset after each door opening.

Software:

Two versions available:

- "Simply" with precoded cards;
- "Offline" with management software SIRIO;
- OEM development platform available;
- On-site software upgrading.

Finishes:

- Inox
- Polished Inox
- Satin brass (PVD)
- Polished brass (PVD)
- AntiGerm (on request)

Handle:


- Safety U-shaped profile;
- Left or right hand to be set during installation.

Mechanical locks compatibility:

- 7, 8 or 9 (\*\*) mm handle follower;
- Center distance follower/cylinder 70, 72, 85 and 92 mm;
- Backset: minimum 25 mm. European profile cylinder hole;
- Latchbolt only or automatic deadbolt function.

Door thickness:

- 40 - 85 mm (standard accessories);
- 85 - 120 mm (special accessories).

 : antibacterial protection

## Aries

---

Environmental characteristics:

- Operating temperature:  $-20^{\circ}\text{C} \div +60^{\circ}\text{C}$ ;
- Storage temperature:  $-25^{\circ}\text{C} \div +75^{\circ}\text{C}$ ;
- Protection system (IP grading): IP54 or IP55.

Dimensions:

- Plate width: 38 mm;
- Plate length: 294 mm;
- Plate thickness: 17 mm;
- Handle length: 131 mm from plate center;
- Weight: 1530 gr.

(\*) Depending on usage, environment, options.

(\*\*) With adaptor.

### OPTIONS AND VERSIONS:

With and without privacy device;

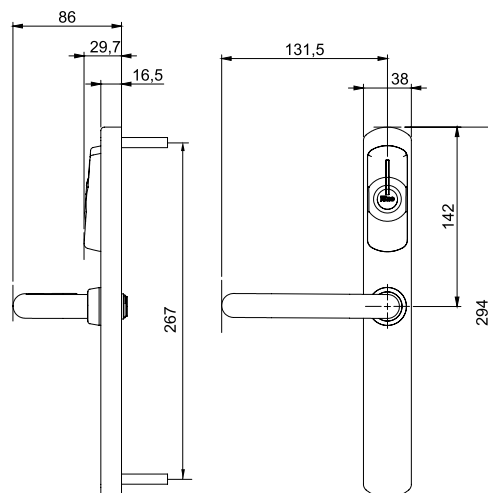
With mechanical emergency key override:

- Hidden cylinder (under the external cover);
- Visible cylinder (85 mm center distance).

Without mechanical emergency key override (external emergency power supply);

Black plastic underplate (70 mm width);

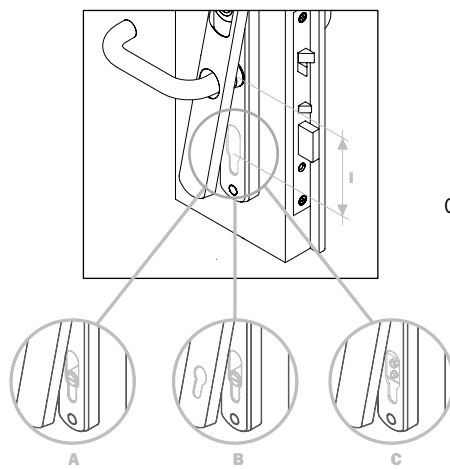
IP54 version for protected installations or IP55 version for outdoor installations.



## Aries products selection guide

ARIES electronic trim set is available in different versions which meet customers' needs and suit doors features. For a correct installation it is necessary to select the proper accessories according to the door features and dimensions and the specific usage exigencies. The following products selection guide helps you choosing the specific articles to place a correct order.

### 1. Electronic trim set Aries (compulsory)



0 0 E 1 ☒ ☒ ☒ 1 0 ☒ ☒

Without cylinder hole ☐ 1

Cylinder hole center distance 85 mm ☐ 2

For interior (IP54) ☐ 1

For exterior (IP55) ☐ 5

Electric emergency – with privacy ☐ 1

Electric emergency – without privacy ☐ 2

Mechanical emergency – with privacy ☐ 3

Mechanical emergency – without privacy ☐ 4

FINISHES

☐ 2 Inox

☐ K Polished Inox

☐ S Satin Brass

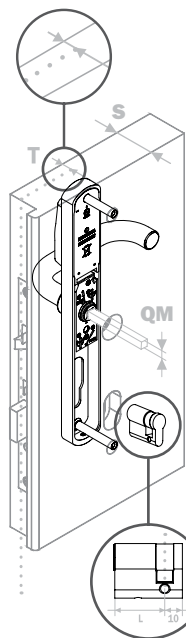
☐ L Polished Brass

☐ 1 SIMPLY software

☐ 2 OFFLINE software

Privacy	YES
	NO
Override	A HIDDEN mechanical override
	B Visible mechanical override I=70*
	Visible mechanical override I=72 *
	Visible mechanical override I=85
	Visible mechanical override I=92 *
	C Electric override
Finish	2 Inox
	K Polished Inox
	S Satin Brass
	L Polished Brass
Environmental protection (IP grade)	IP54 (internal use)
	IP55 (external use)
Software	Simply
	Offline

\*Available on request



## Aries products selection guide

### 2. Handle follower and screws set (compulsory)

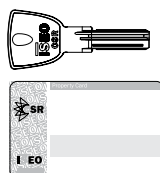
Handle follower (QM = mm)	7 mm
	8 mm
	9 mm
Door thickness (S = mm)	40 - 55 mm
	55 - 70 mm
	70 - 85 mm

### 3. Override cylinder (optional)

NO (in case of emergency override)		
YES	VISIBLE CYLINDER	HIDDEN CYLINDER
	08 < T < 13    L = 30 + 10 mm	17 < T < 27    L = 30 + 10 mm
	13 < T < 23    L = 40 + 10 mm	27 < T < 37    L = 40 + 10 mm
	23 < T < 33    L = 50 + 10 mm	37 < T < 47    L = 50 + 10 mm

S = door thickness (mm)

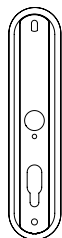
T = distance between front plate axis of symmetry of mechanical lock and the external door edge



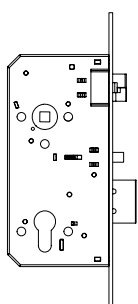
### 4. Override keys set (optional)

Necessary in case of mechanical override

1 per plant with KA cylinders



### 5. Underplate (optional)

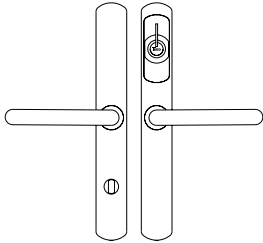


### 6. Lock (optional)



Center  
distance  
Code  
Package

## Aries



### ELECTRONIC TRIM SET WITH PRIVACY FUNCTION AND HIDDEN MECHANICAL OVERRIDE

Multistandard RFID Reader (ISO14443A/ISO14443B/Long range 13,56MHz)

Mechanical cylinder **override detection (hidden)**, only with ISEO R90 cylinder (page 1-14).

#### Privacy device.

Security U-shaped handle

Package: 1 trim (pair), 2 mm hex key, instruction manual

**NOTE: Handle follower and fixing screws set, mechanical override cylinder and mechanical lock not included.**

### “SIMPLY” SOFTWARE VERSION

IP54 grading

Inox	1	00E11131012	-
Polished Inox	1	00E1113101K	-
Satin brass (PVD)	1	00E1113101S	-
Polished brass (PVD)	1	00E1113101L	-

IP55 grading

Inox	1	00E11531012	-
Polished Inox	1	00E1153101K	-
Satin brass (PVD)	1	00E1153101S	-
Polished brass (PVD)	1	00E1153101L	-

### “OFF-LINE” SOFTWARE VERSION

IP54 grading

Inox	1	00E11131022	-
Polished Inox	1	00E1113102K	-
Satin brass (PVD)	1	00E1113102S	-
Polished brass (PVD)	1	00E1113102L	-

IP55 grading

Inox	1	00E11531022	-
Polished Inox	1	00E1153102K	-
Satin brass (PVD)	1	00E1153102S	-
Polished brass (PVD)	1	00E1153102L	-

**Aries****ELECTRONIC TRIM SET WITHOUT PRIVACY FUNCTION AND WITH  
HIDDEN MECHANICAL OVERRIDE**

Multistandard RFID Reader (ISO14443A/ISO14443B/Long range 13,56MHz)

Mechanical cylinder **override detection (hidden)**, only with ISEO R90 cylinder (page 1-14).**Without** Privacy device.

Security U-shaped handle

Package: 1 trim (pair), 2 mm hex key, instruction manual

**NOTE: Handle follower and fixing screws set, mechanical override cylinder  
and mechanical lock not included.****“SIMPLY” SOFTWARE VERSION**

IP54 grading

Inox	1	<b>00E11141012</b>	-
Polished Inox	1	<b>00E1114101K</b>	-
Satin brass (PVD)	1	<b>00E1114101S</b>	-
Polished brass (PVD)	1	<b>00E1114101L</b>	-

IP55 grading

Inox	1	<b>00E11541012</b>	-
Polished Inox	1	<b>00E1154101K</b>	-
Satin brass (PVD)	1	<b>00E1154101S</b>	-
Polished brass (PVD)	1	<b>00E1154101L</b>	-

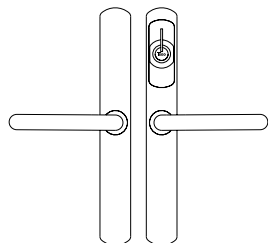
**“OFF-LINE” SOFTWARE VERSION**

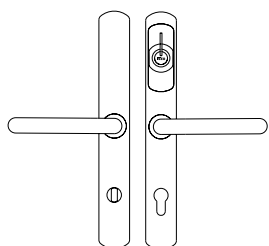
IP54 grading

Inox	1	<b>00E11141022</b>	-
Polished Inox	1	<b>00E1114102K</b>	-
Satin brass (PVD)	1	<b>00E1114102S</b>	-
Polished brass (PVD)	1	<b>00E1114102L</b>	-

IP55 grading

Inox	1	<b>00E11541022</b>	-
Polished Inox	1	<b>00E1154102K</b>	-
Satin brass (PVD)	1	<b>00E1154102S</b>	-
Polished brass (PVD)	1	<b>00E1154102L</b>	-





## Aries

### ELECTRONIC TRIM SET WITH PRIVACY FUNCTION AND VISIBLE

#### MECHANICAL OVERRIDE

Multistandard RFID Reader (ISO14443A/ISO14443B/Long range 13,56MHz)

Mechanical cylinder **override detection (visible)**, only with ISEO R90 cylinder (page 1-14).

Follower/cylinder center distance: **85 mm\***

#### Privacy device.

Security "U" shaped handle.

Package: 1 trim (pair), 2 mm hex key, instruction manual.

**NOTE: Handle follower and fixing screws set, mechanical override cylinder and mechanical lock not included.**

### "SIMPLY" SOFTWARE VERSION

#### IP54 grading

Inox	1	<b>00E12131012</b>	85
Polished Inox	1	<b>00E1213101K</b>	85
Satin brass (PVD)	1	<b>00E1213101S</b>	85
Polished brass (PVD)	1	<b>00E1213101L</b>	85

#### IP55 grading

Inox	1	<b>00E12531012</b>	85
Polished Inox	1	<b>00E1253101K</b>	85
Satin brass (PVD)	1	<b>00E1253101S</b>	85
Polished brass (PVD)	1	<b>00E1253101L</b>	85

### "OFF-LINE" SOFTWARE VERSION

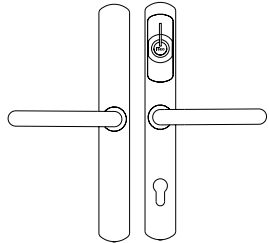
#### IP54 grading

Inox	1	<b>00E12131022</b>	85
Polished Inox	1	<b>00E1213102K</b>	85
Satin brass (PVD)	1	<b>00E1213102S</b>	85
Polished brass (PVD)	1	<b>00E1213102L</b>	85

#### IP55 grading

Inox	1	<b>00E12531022</b>	85
Polished Inox	1	<b>00E1253102K</b>	85
Satin brass (PVD)	1	<b>00E1253102S</b>	85
Polished brass (PVD)	1	<b>00E1253102L</b>	85

(\*) Further center distance available on request (70, 72 and 92 mm)



## Aries

### ELECTRONIC TRIM SET WITHOUT PRIVACY FUNCTION, WITH VISIBLE MECHANICAL OVERRIDE

Multistandard RFID Reader (ISO14443A/ISO14443B/Long range 13,56MHz).

Mechanical cylinder **override detection (visible)**, only with ISEO R90 cylinder (page 1-14).

Follower/cylinder center distance: **85 mm\***

**Without** Privacy device.

Security "U" shaped handle.

Package: 1 trim (pair), 2 mm hex key, instruction manual

**NOTE: Handle follower and fixing screws set, mechanical override cylinder and mechanical lock not included.**

### "SIMPLY" SOFTWARE VERSION

#### IP54 grading

Inox	1	<b>00E12141012</b>	85
Polished Inox	1	<b>00E1214101K</b>	85
Satin brass (PVD)	1	<b>00E1214101S</b>	85
Polished brass (PVD)	1	<b>00E1214101L</b>	85

#### IP55 grading

Inox	1	<b>00E12541012</b>	85
Polished Inox	1	<b>00E1254101K</b>	85
Satin brass (PVD)	1	<b>00E1254101S</b>	85
Polished brass (PVD)	1	<b>00E1254101L</b>	85

### "OFF-LINE" SOFTWARE VERSION

#### IP54 grading

Inox	1	<b>00E12141022</b>	85
Polished Inox	1	<b>00E1214102K</b>	85
Satin brass (PVD)	1	<b>00E1214102S</b>	85
Polished brass (PVD)	1	<b>00E1214102L</b>	85

#### IP55 grading

Inox	1	<b>00E12541022</b>	85
Polished Inox	1	<b>00E1254102K</b>	85
Satin brass (PVD)	1	<b>00E1254102S</b>	85
Polished brass (PVD)	1	<b>00E1254102L</b>	85

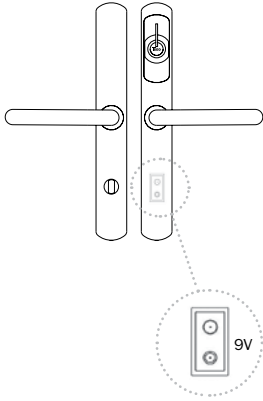
(\*) Further center distance available on request (70, 72 and 92 mm)

Center  
distance

Code

Package

## Aries



### ELECTRONIC TRIM SET WITH PRIVACY FUNCTION AND WITHOUT MECHANICAL OVERRIDE

Multistandard RFID Reader (ISO14443A/ISO14443B/Long range 13,56MHz).

External **emergency power supply**

**Privacy device.**

Security "U" shaped handle.

Package: 1 trim (pair), 2 mm hex key, instruction manual.

**NOTE: Handle follower and fixing screws set, mechanical override cylinder and mechanical lock not included.**

### "SIMPLY" SOFTWARE VERSION

IP54 grading

Inox	1	00E11111012	-
Polished Inox	1	00E1111101K	-
Satin brass (PVD)	1	00E1111101S	-
Polished brass (PVD)	1	00E1111101L	-

IP55 grading

Inox	1	00E11511012	-
Polished Inox	1	00E1151101K	-
Satin brass (PVD)	1	00E1151101S	-
Polished brass (PVD)	1	00E1151101L	-

### "OFF-LINE" SOFTWARE VERSION

IP54 grading

Inox	1	00E11111022	-
Polished Inox	1	00E1111102K	-
Satin brass (PVD)	1	00E1111102S	-
Polished brass (PVD)	1	00E1111102L	-

IP55 grading

Inox	1	00E11511022	-
Polished Inox	1	00E1151102K	-
Satin brass (PVD)	1	00E1151102S	-
Polished brass (PVD)	1	00E1151102L	-



Center  
distance

Code

Package

## Aries

### ELECTRONIC TRIM SET WITHOUT PRIVACY FUNCTION AND WITHOUT MECHANICAL OVERRIDE

Multistandard RFID Reader (ISO14443A/ISO14443B/Long range 13,56MHz).

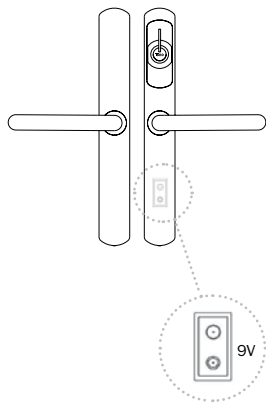
External **emergency power supply**

**Without** Privacy device.

Security "U" shaped handle.

Package: 1 trim (pair), 2 mm hex key, instruction manual

**NOTE: Handle follower and fixing screws set, mechanical override cylinder and mechanical lock not included.**



### "SIMPLY" SOFTWARE VERSION

IP54 grading

Inox	1	00E11121012	-
Polished Inox	1	00E1112101K	-
Satin brass (PVD)	1	00E1112101S	-
Polished brass (PVD)	1	00E1112101L	-

IP55 grading

Inox	1	00E11521012	-
Polished Inox	1	00E1152101K	-
Satin brass (PVD)	1	00E1152101S	-
Polished brass (PVD)	1	00E1152101L	-

### "OFF-LINE" SOFTWARE VERSION

IP54 grading

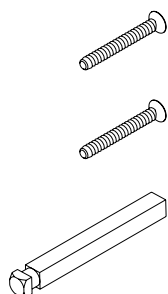
Inox	1	00E11121022	-
Polished Inox	1	00E1112102K	-
Satin brass (PVD)	1	00E1112102S	-
Polished brass (PVD)	1	00E1112102L	-

IP55 grading

Inox	1	00E11521022	-
Polished Inox	1	00E1152102K	-
Satin brass (PVD)	1	00E1152102S	-
Polished brass (PVD)	1	00E1152102L	-

Package

Code

**Aries****SCREWS AND HANDLE FOLLOWER KIT**

2 screws M5 with threadlocking.

Package: 2 screws, 1 handle follower

**NOTE: Select the right kit depending on door thickness.****7 mm Spindle**

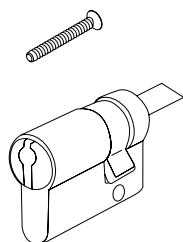
Door thickness from 40 to 55 mm	1	<b>201E074055A</b>
Door thickness from 55 to 70 mm	1	<b>201E075570A</b>
Door thickness from 70 to 85 mm	1	<b>201E077085A</b>

**8 mm Spindle**

Door thickness from 40 to 55 mm	1	<b>201E004055A</b>
Door thickness from 55 to 70 mm	1	<b>201E005570A</b>
Door thickness from 70 to 85 mm	1	<b>201E007085A</b>

**9 mm Spindle**

Door thickness from 40 to 55 mm	1	<b>201E094055A</b>
Door thickness from 55 to 70 mm	1	<b>201E095570A</b>
Door thickness from 70 to 85 mm	1	<b>201E097085A</b>

**OVERRIDE MECHANICAL CYLINDER**

Monoprofile with usage detection plate

**High Security ISEO R90 Factory****Up to 3 mechanical recodings**

KA on the same installation

Nickel plated finish

Without keys

Package: 1 cylinder, 1 fixing screw

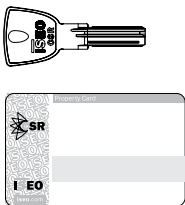
**NOTE: Select the right dimension depending on door and lock features (see guide at page 1-7 paragraph 3).****Override keys to be ordered separately.**

Lenght 30 - 10 mm	1	<b>82RC030A19RF.08</b>
Lenght 40 - 10 mm	1	<b>82RC040A19RF.08</b>
Lenght 50 - 10 mm	1	<b>82RC050A19RF.08</b>

Package

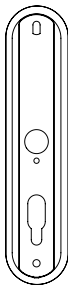
Code

Aries



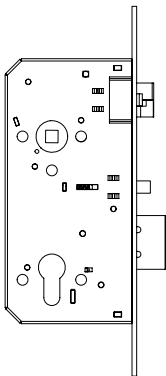
**OVERRIDE KEYS KIT**  
3 R90 keys in sequence  
Property cards  
Package: 3 keys, 2 property cards

1 80RCKR0F0



**PLASTIC UNDERPLATE**  
Black plastic underplate  
Dimensions: H=312 mm, L=70 mm  
Package: 1 underplate

1 529E00000

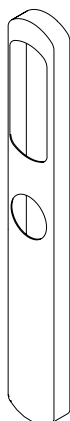


**AUTOMATIC MECHANICAL LOCK**  
Mortise lock, **automatic deadbolt function** (18 mm extension)  
**Panic exit function**, splitted latchbolt, antipicking device (reversible).  
Backset: 55 mm, center distance: 85 mm, 8 mm handle follower  
**Inox finish**, squared/rounded frontplate  
Package: 1 lock, 1 striking plate.

Squared frontplate	1	207553.Z
Rounded frontplate	1	217553.Z

Package

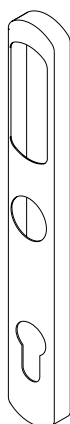
Code

**Aries****AESTHETIC EXTERNAL COVER**

Without cylinder hole

Package: 1 cover

Inox	1	<b>561E1120240</b>
Polished Inox	1	<b>561E1120230</b>
Satin brass (PVD)	1	<b>561E1120220</b>
Polished brass (PVD)	1	<b>561E1120210</b>

**AESTHETIC EXTERNAL COVER**

With cylinder hole (85 mm center distance)\*.

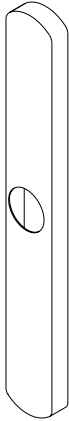
Package: 1 cover

Inox	1	<b>561E1220240</b>
Polished Inox	1	<b>561E1220230</b>
Satin brass (PVD)	1	<b>561E1220220</b>
Polished brass (PVD)	1	<b>561E1220210</b>

(\*) Further center distance available on request (70, 72 and 92 mm)

Package

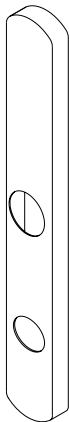
Code

**Aries****AESTHETIC EXTERNAL COVER**

Without cylinder hole

Package: 1 cover

Inox	1	<b>561E1130240</b>
Polished Inox	1	<b>561E1130230</b>
Satin brass (PVD)	1	<b>561E1130220</b>
Polished brass (PVD)	1	<b>561E1130210</b>

**Aesthetic external cover**

With cylinder hole (85 mm center distance)

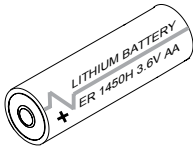
Package: 1 cover

Inox	1	<b>561E1330240</b>
Polished Inox	1	<b>561E1330230</b>
Satin brass (PVD)	1	<b>561E1330220</b>
Polished brass (PVD)	1	<b>561E1330210</b>



Package

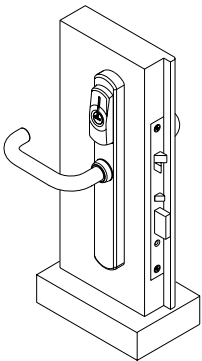
Code



**BATTERY**  
High current lythium battery  
Size AA, 3.6 Vcc  
Package: 1 battery

10

58200000E0360



**DEMO KIT ON WOODEN STAND**  
Automatic deadbolt mechanical lock, electronic trim set with privacy device,  
Emergency override cylinder non visible (with 1 key), underplate on inner side,  
Handle and box for easy transportation  
Demo cards set  
Package: 1 demo display, 1 emergency key, 1 demo cards kit.

Inox	1	<b>FXK00E2</b>
Polished Inox	1	<b>FXK00EK</b>
Satin brass (PVD)	1	<b>FXK00ES</b>
Polished brass (PVD)	1	<b>FXK00EL</b>

## 1 - Field of application

These general terms of sale are intended to regulate the present and future sale contracts between the parties with the exception of any different conditions agreed in writing. Any general term established by the Buyer shall not be applied to the parties' future relationships unless agreed in writing. The Buyer's acceptance of FIAM's offer or order confirmation, however made, shall imply the application of these general terms of sale to the sale contract.

## 2 - Information data

The product features, prices and other data shown in FIAM's catalogues, price lists or any other documents as well as the features of samples and prototypes sent to the Buyer shall not be binding unless expressly mentioned in FIAM's offer or order confirmation.

FIAM reserves the right to make any necessary changes to their products in any moment. Any technical drawing or document given to the Buyer, which allows the manufacturing or assembly of the products or their parts, is property of FIAM. It cannot be used, copied, transmitted or communicated by the Buyer to a third party unless previously agreed with FIAM.

## 3 - Orders

Only written orders shall be accepted through an order confirmation.

Any offer made by FIAM's agents or representatives shall not be binding for FIAM until written confirmation of the latter.

For single orders with an amount lower than:

Italy	550,00 euro
EU	1.550,00 euro
Non-EU countries	3.000,00 euro
the following fixed operating expenses shall be invoiced:	
Italy	25,00 euro
EU	78,00 euro

## 4 - Delivery

The delivery terms are:

<b>Italy</b>	Carriage Paid
<b>EU countries</b>	Carriage Paid
<b>Non-EU countries</b>	F.O.B. (Incoterms 2000)

The delivery terms are approximate in favour of FIAM with a fair tolerance margin. FIAM shall not be liable for any damage deriving from an anticipated, delayed or missing delivery, either full or partial. The risks connected to the supply shall pass on to the Buyer at the latest when the products leave FIAM's factory, unless the sale term or the applicable regulations provide for an earlier time.

## 5 - Prices - Payments

Prices, which include costs for packaging (packaging units are to be respected), shall be those in force at receipt of purchase order.

Payments, as well as any other amount payable to FIAM, shall be net at their premises. The Buyer shall not be entitled to suspend payments, even in case of disputes arising from supplied products.

Any payment dispute will entitle FIAM to suspend the manufacturing of the orders under execution and to ask the Buyer for suitable guarantees of payment and therefore to change the payment terms in force for future orders. No compensation with any credits towards FIAM shall be accepted.

For each invoice which will not have been paid by the due date, we will calculate accrued interest on arrears, by applying the official interest rate in force, according to D.LGS N. 192/2012 - implementation of Directives 2000/35/CE and 2011/7/UE. The supplied products shall remain FIAM's property until the full payment. To this end the Buyer shall undertake to do everything possible to grant in the Country where products are stocked a valid reservation of proprietary rights, or to put into force a warranty in favour of FIAM.

## 6 - Warranty

No returned product shall be accepted unless previously agreed with FIAM by filling in the return authorization request form. FIAM guarantees the conformity of the products with the legislation and technical standards in force in Italy.

Therefore, the buyer shall take the risk of eventual differences between Italian standards and the standards of the Country of destination of the products. FIAM guarantees the performance of their products only in relation to their stated use and application.

Any other use is considered as improper.

Should the Buyer resell these products, he shall be fully responsible to give his customers, at his own expenses, all the relevant information. The warranty is not valid in the following cases: products installation and/or use and/or maintenance not complying with FIAM instructions, modifications and/or repair without written authorization by FIAM, normal wear and tear.

FIAM's mechanical products are guaranteed for **10 years** against any engineering, material or manufacturing failures attributable to FIAM, provided they are properly used and installed. The electronic products and door closers are guaranteed for **3 years** from the date on the product label. In the absence of the label, the warranty declines unconditionally. Any replacement of components do not give rise to an extension of the warranty period for the whole product.

Claims shall be made in writing, on pain of forfeiture, within 8 days from the receipt of the goods for failures relating to quantity or for failures which could be

detected by the Buyer when receiving the goods; within 8 days from the discovery of hidden failures or non-conformities. Failures shall be exclusively assessed by FIAM's experts.

No claim against FIAM shall be accepted after the expiry of the warranty period. The Buyer shall lose the warranty right if payments are not regular. This warranty is limited to the replacement of the faulty part EXW FIAM.

No other reimbursement shall be made such as disassembly and assembly charges.

This warranty includes and replaces any other legal warranty for failures and conformity and excludes any other liability of FIAM connected to the supplied goods. Unless in case of fraud or gross negligence grave offence on the part of FIAM, the latter shall not be liable for direct, indirect or consequential damages to the buyer of the supplied products. In particular, the Buyer shall not be entitled to claim a damage refund, a price reduction or contract termination.

## 7 - User Licence agreement

### Important

Please read carefully this end user License agreement. The installation or use of any software shown in this catalogue means that you accept the terms and conditions of the following agreement.

### Ownership

ISEO SERRATURE S.P.A. (hereinafter ISEO), headquartered in Pisogne (BS), Via San Girolamo 13, and the productive or distribution companies of ISEO Group (hereinafter ISEO), as the only and exclusive owners, bestow the non-exclusive user license of any software contained in ISEO Zero1 product range, under the conditions described in the following paragraphs. The license is not a sale of the software and no expression contained in the license shall be construed to transfer any right or ownership.

### License concession

ISEO grants the right to use one copy of the software on the type of computer and operating system for which the software was designed to work. ISEO recognizes the rights to make backup copies only for security and archiving.

### Limitations on the right of use

The licensee is not authorized to rent, lease, share or to lend the software. The licensee is also not authorized to examine, modify, incorporate into another program, convert back to the original source code, decompile, disassemble or reverse engineer of the software.

The licensee is not authorized to remove, change or obscure the brand Iseo or indications relating to the entitlement. ISEO shall be informed and agree on any variation of the above mentioned limitations.

### Warranty

ISEO does not warrant that the operation of the software will be free from failures or that defects in the software will be corrected. ISEO ensures that the software is compliant with the technical and functional characteristics described in the supporting documentation. ISEO will use reasonable efforts to intervene in case of any malfunction up to 12 months after the invoice.

### Confidentiality

With the acceptance of this license, the licensee agrees to use the software only within his organization and not to assign or otherwise make the software, the technical knowledge of the program and supporting documentation available to third parties. The use of the software is closely related and limited Iseo in projects and products or correlated projects if previously agreed and authorized in writing by ISEO.

### Copyright

The software is the exclusive property of ISEO and is protected by Italian law on copyright, by the rules contained in international treaties and by the laws in force in the country in which it is used. Third party's software, software tools, compilers, assemblers, debuggers, operating systems and any other software are included or used in conjunction with ISEO software. Copyright and any correlated licenses are indicated in technical manuals.

### Limitation of liability and exclusion of damages

In no event will ISEO be responsible for any consequence, indirect, incidental or of any kind, including lost profits, business interruption, lost information, or other losses, arising out of the use or inability to use the software, even if ISEO has been advised on the eventuality of such damages.

Iseo responsibility for any direct damages to you or any third party will be in any event limited to gross negligence or willful misconduct.

## 8 - Competent Court - Applicable law

Any dispute arising from or connected with the contracts to which these general terms apply will be exclusively dealt with by the Court of Como; FIAM shall however be entitled to take legal action also before the Buyer's Court.

These general terms of sale are regulated by the Italian Law.

# ISEO Zero1

## ITALY

c/o: **Fiam** srl - Via Don Fasola 4  
I-22069 Rovellasca (CO)  
zero1-it@iseo.com  
iseozero1@iseo.com



## GERMANY

**ISEO Deutschland** GmbH  
zero1-de@iseo.com



## FRANCE

**ISEO France** s.a.s.  
zero1-fr@iseo.com  
+33 1 64835858

## SPAIN

**Cerraduras ISEO Ibérica** S.L.  
zero1-es@iseo.com



## ASIA

**ISEO Asia Pacific** SDN. BHD.  
zero1-asia@iseo.com  
+603 80753331

## ISEO Beijing

zero1-cn@iseo.com  
+8610 58698079

## UNITED ARAB EMIRATES

**ISEO Middle East** F.Z.E.  
zero1-me@iseo.com  
+971 4 2957220

## SOUTH AFRICA

**ISEO South Africa** (Pty) LTD  
zero1-za@iseo.com

**ISEO®**  
[www.iseo.com](http://www.iseo.com)

**ISEO Serrature** s.p.a.  
Via San Girolamo 13  
I-22055 Pisogne (BS)  
[iseo@iseo.com](mailto:iseo@iseo.com)

**ISEO zero1**  
ELECTRONIC  
SOLUTIONS

[iseozero1.com](http://iseozero1.com)